

Privacy Policy – EVO Power Pty Ltd

EVO Power Respects Your Privacy

EVO Power is committed to complying with its obligations under the National Privacy Act 1988 (Cth) and any of its associated amendments.

Collection of your Personal Information

In order to provide better service to our valued customers, we may collect and/or request personal details such as your name, address, telephone number or e-mail address. If you choose to withhold requested personal information, we may not be able to provide you with the customer service you require, particularly if the collection of that information is required by law. Our website may use cookies and similar technologies to enhance your browsing experience. You can adjust your browser settings to refuse cookies, but this may limit your ability to use certain features of our website.

Use of your Personal Information

The personal information that we collect is generally used for the purpose of supplying services to you. We do not use your personal information for any purpose other than for the purpose for which it was disclosed.

Your personal information is also collected to promote and market other EVO Power services we offer and which we consider may be of interest to you. If you do not wish us to contact you in relation to such services, please “Unsubscribe” if electronic correspondence allows this function or alternatively contact us directly as described in later section below.

Disclosure of your Personal Information

We may disclose your personal information to other service providers who provide services in connection with EVO Power. This information is only provided if it helps us to be of better service to you. An example of this is for Warranty Claims against OEM goods.

We do not provide or sell your personal information to other organisations. We may be required to disclose your personal information if required by law or court order.

EVO Power Pty Ltd.

P +61 1300 386 769
E info.au@evopower.com

BLDG 41, 885 Mountain Highway,
Bayswater, VIC 3153

ABN: 40 634 823 260
REC – 36966

Storage and Security of your Personal Information

EVO Power takes measures to ensure your personal information is protected from unauthorised access, loss, misuse, disclosure or alteration.

Your personal information is stored in secure electronic databases. We use several appropriate security procedures and technology to protect this information. We also take measures to permanently remove your personal information when it is no longer required for the purpose for which it was collected.

Your Personal Information Collected from our Websites

We take care to ensure that the personal information you give us on our website is protected. You can access external websites by clicking on links we have provided. These other websites are not subject to EVO Power privacy standards, policies and procedures. Please refer to their privacy statements and/or Privacy Officers regarding the information stored, gathered and presented via that web site.

Access to Your Personal Information

We take all reasonable steps to ensure that personal information that we hold about you is as accurate as is possible. We will always provide you with access to any personal information we hold about you. You are able to contact us at any time and ask for its correction if you feel the information we have about you is inaccurate, incomplete or out of date.

Before we provide you with access to your personal information, we will require some proof of identity. We do this to protect the confidentiality of your personal information. You have the right to request deletion of your personal information, subject to our legal obligations to retain certain information.

Updates of the EVO Power Privacy Policy

Any changes that may be made from time to time to our Privacy Policy will be made available via our website www.evopower.com.au. To obtain a print copy of this statement, please contact the EVO Power's Customer Service team.

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How to Contact our Customer Service team?

If you have any issues you wish to raise with us or would like to discuss any issues about our Privacy Policy, you are welcome to speak directly with the EVO Power Customer Service team who will resolve your issue in the best way possible.

Please call: 1300 386 769

Please email: info.AU@evopower.com

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